

SECTION 17. PUBLIC COMPLAINTS AND INFORMAL HEARINGS

RULE 17.1 - PUBLIC COMPLAINTS.

Members of the public having complaints regarding the District's policies, procedures, or operations may present their complaints or concerns to the Board pursuant to the procedures set forth in the District's Manual of Hearings Procedures. The Board intends that, whenever feasible, complaints shall be resolved at the lowest possible administrative level.

RULE 17.2 - CLOSED MEETING.

If a complaint involves concerns or charges regarding an employee, it shall be heard by the Board in a closed meeting unless the employee to whom the complaint pertains requests that it be heard in public.